

2015
BLOCKSPACE
D I R E C T O R Y

The Real Block Space Program | Your Sold-Out Solution



ABC Premier Hotel Program

NO MATTER WHERE YOU'RE HEADED,
WE HAVE A PLACE YOU CAN CALL HOME



At Millennium Hotels and Resorts we understand your passion for individuality. Whatever your destination, each of our hotels celebrates its own local character. You'll find distinctive services and amenities that define the style you deserve.

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with the ABC rate code. GDS Chain Code: MU**



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for more details and incentives.

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*Terms and conditions apply.



ASIA PACIFIC

EUROPE

MIDDLE EAST
& AFRICA

NORTH AMERICA

*More than 100 hotels
worldwide*

2015 BLOCKSPACE D I R E C T O R Y

Welcome

ABC Premier BlockSpace Program “The Real BlockSpace Program” is your Sold-Out Solution™ and gets the rooms no one else can. Unlike other programs, ABC contracts and manages our BlockSpace directly with our hotel partners to ensure you always have the best, most accurate inventory. BlockSpace Reservations receive VIP treatment and personal handling by the ABC Premier Desk.

ABC Premier BlockSpace has come to the rescue countless times for travel professionals and their clients. Here's why:

- Guaranteed inventory blocks at select properties in the key high demand markets worldwide.
- VIP personalized service to secure the reservations at the right hotel at the right time.
- Premier BlockSpace hotels include Premier Perks – the value-added amenities your clients receive as part of ABC Premier Hotel Program, like complimentary breakfast and free wi-fi.

For Information or to reserve BlockSpace

Contact ABC's Premier Desk at 1-800-858-0082 or 1-561-300-6680

email: premierdesk@ABCGlobalServices.com

Need a last minute room? After hour emergency?

Go to www.ezBOOKbyABC.com

- 24/7 online access to last minute availability
- Same day arrivals
- Largest Hotel Inventory – Competitive Rates



ABC Premier Hotel Program

ABC Premier Hotel Program gives you everything you need — huge inventory, great commissions, top-of-the-line amenities, and over 36 years of powerful relationships with hoteliers worldwide.

More Hotels & Independent Properties

Over 33,000 hotels in over 8,000 cities around the world from budget to 5-Star.

Best Available Rates & Flexibility

- The majority of hotels offer offer rates up to 20% lower than BAR (Best Available Rate).
- No advance purchase requirements or minimum stays.

Commission

- All hotels booked on ABC rates are commissionable.

Premier Perks™ - value-added amenities on the ABC Rates include

- 18,000+ hotels include Complimentary Breakfast
- 60% of hotels include Free WiFi
- Room Upgrades, Free Parking and more!

Premier Privileges by ABC

ABC's luxury program is a collection of the world's finest 4 & 5 Star properties providing extraordinary treatment and a host of special amenities to pamper the most discriminating travelers.

Premier BlockSpace – (“The Real Block Space”) Your Sold-Out Solution

Superior Service

ABC's success has been built on providing superior service to travel professionals worldwide. Our Business Development team is dedicated to providing personalized support and training to help you grow your business.

To subscribe to ABC Hotel Premier Program contact us at 1-800-722-5179 (US/CA) 1-561-300-6645 (Int'l) or email bizdev@ABCGlobalServices.com

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About ABC Global Services

With more than 36 years of travel industry leadership, **ABC Global Services** offers comprehensive hotel solutions in thousands of cities worldwide with unmatched personalized service and support to travel professionals around the world. ABC leverages its established relationships and buying power with hotels and related suppliers globally to provide travel professionals with preferred access to superior services, inventory, rates, amenities, and commissions, which are available through the **ABC Premier Hotel Program**, **Premier Privileges by ABC**, **ABC Premier BlockSpace** and **ezBOOK by ABC** – the industry's most complete hotel booking engine.

CAMBODIA

Siem Reap

Raffles Grand Hotel d'Angkor

CHINA (PEOPLE'S REPUBLIC)

Beijing

Boyue Beijing Hotel
Fairmont Beijing
Rosewood Beijing
Shangri-La Hotel, Beijing
Swissotel Beijing Hong Kong Macau Center

Chengdu

Dorsett Grand Chengdu

Guangzhou

Langham Place, Guangzhou

Hangzhou

Hyatt Regency Hangzhou

Kunshan

Swissotel Kunshan

Sanya

Four Points by Sheraton Hainan Sanya

Shanghai

Grand Millennium Shanghai HongQiao
Jumeirah Himalayas Hotel Shanghai
The Langham, Xintiandi, Shanghai
Pudong Shangri-La, East Shanghai

Shenzhen

The Langham, Shenzhen

HONG KONG (PRC)

Hong Kong

New World Millennium Hong Kong Hotel
Regal Oriental Hotel
The Upper House

INDIA

Bengaluru

Le Meridien Bangalore

Chennai

ITC Grand Chola, Chennai

Kolkata

Hyatt Regency Kolkata

New Delhi

Hyatt Regency Delhi
Taj Mahal Hotel

INDONESIA

Seminyak

Anantara Seminyak Resort and Spa, Bali

JAPAN

Tokyo

Keio Plaza Hotel Tokyo

MYANMAR

Yangon

Parkroyal Yangon

PHILIPPINES

Manila Surrounding Area

Fairmont Makati
Raffles Makati

SINGAPORE

Singapore

Fairmont Singapore
The Fullerton Bay Hotel Singapore
The Fullerton Hotel Singapore
Mandarin Orchard Singapore
Naumi Hotel
One Farrer Hotel & Spa
The Patina Capitol Singapore
Royal Plaza on Scotts
Swissotel The Stamford Singapore

SRI LANKA

Bentota

Avani Bentota Resort & Spa

Kalutara

Avani Kalutara Resort

THAILAND

Bangkok

Dusit Thani, Bangkok
Grand Millennium Sukhumvit, Bangkok
Sheraton Grande Sukhumvit, Bangkok
Swissotel Le Concorde Bangkok
Tower Club at Lebua
The Westin Grande Sukhumvit, Bangkok

VIETNAM

Ho Chi Minh City

Rex Hotel Saigon

ST. MAARTEN

Philipsburg

Sonesta Great Bay Beach Resort

St. Maarten

Sonesta Maho Beach Resort

ARGENTINA

Buenos Aires

Alvear Art Hotel

BRAZIL

Sao Paulo

WZ Jardins

Sao Paulo Airport

Golden Tulip Paulista Plaza - Sao Paulo

CHILE

Santiago

Four Points by Sheraton Santiago

GUATEMALA

Antigua

Porta Hotel Antigua

PANAMA

Panama City

Bristol Panama

PERU

Lima

Swissotel Lima



AUSTRIA

Vienna

Grand Hotel Wien
Hotel Sans Souci

BELGIUM

Brussels Airport

Husa President Park - Brussels

CZECH REPUBLIC

Prague

The Mark

DENMARK

Copenhagen

71 Nyhavn Hotel
Copenhagen Island Hotel
Imperial Hotel
Phoenix Copenhagen
The Square

FRANCE

Nice

Splendid Hotel and Spa Nice

Paris

Hotel Lumen Paris Louvre
Raffles Royal Monceau
Warwick Champs Elysees Hotel

GERMANY

Duesseldorf Surrounding Area

Sheraton Essen Hotel - Essen

Frankfurt Airport

Sheraton Frankfurt Airport Hotel -
Frankfurt am Main

Frankfurt am Main

Rocco Forte Villa Kennedy

Frankfurt Surrounding Area

Schlosshotel Kronberg

Munich

Hotel Muenchen Palace

IRELAND (REPUBLIC OF)

Dublin

The K Club
Stauntons on the Green

ITALY

Naples

Grand Hotel Parkers
Hotel Royal Continental

MALTA

Sliema

The Palace

NETHERLANDS

Amsterdam Schipol Airport

Sheraton Amsterdam Airport Hotel &
Conference Center - Amsterdam

Amsterdam Surrounding Area

Amrath Hotel Alkmaar

Maastricht

Amrath Grand Hotel De l'Empereur

The Hague

Grand Hotel Amrath Kurhaus The Hague
Scheveningen

SPAIN

Barcelona

Gallery Hotel

Madrid

Hotel Husa Princesa
Hotel Ritz by Belmond
Hotel Wellington

Sevilla

Melia Sevilla

SWEDEN

Gothenburg

Avalon Hotel

Lund

Grand Hotel
Hotel Lundia

SWITZERLAND

Zurich

Romantik Hotel Europe
Park Hyatt Zurich
Zum Storchen

UNITED KINGDOM-ENGLAND

London

Belgraves - A Thompson Hotel
Dorsett Shepherds Bush
Lancaster Gate Hotel
Melia White House
Millennium & Cophthorne Hotels at Chelsea
Football Club
Pestana Chelsea Bridge Hotel
Royal Garden Hotel

London Surrounding Area

Selsdon Park and Golf Course - Croydon

KUWAIT**Kuwait City**

Moevenpick Hotel Kuwait

Salwa

Radisson Blu Hotel, Kuwait

MOROCCO**Casablanca**

Sheraton Casablanca Hotel & Towers

Marrakech

Le Meridien N'Fis

NIGERIA**Lagos**

Sheraton Lagos Hotel & Towers

SAUDI ARABIA**Dammam**

Sheraton Dammam Hotel & Towers

Riyadh

Al Faisaliah Hotel, A Rosewood Hotel

SOUTH AFRICA**Cape Town**

Cape Royale Luxury Hotel & Spa

The Westin Cape Town

TANZANIA**Dar Es Salaam**

Golden Tulip Dar Es Salaam

TURKEY**Ankara**

Swissotel Ankara

Istanbul

Ciragan Palace Kempinski Istanbul

Divan Hotel Istanbul

Elite World Business Hotel

Elite World Istanbul Hotel

Elite World Prestige Hotel

UNITED ARAB EMIRATES**Abu Dhabi**

Millennium Corniche Hotel Abu Dhabi

Radisson Blu Hotel, Abu Dhabi Yas Island

Sheraton Abu Dhabi Hotel & Resort

Southern Sun Abu Dhabi

The St. Regis Abu Dhabi

Dubai

Dusit Thani Dubai

Hyatt Place Dubai/Al Rigga

JA Oasis Beach Tower Apartments

JA Ocean View Hotel

Moevenpick Hotel Deira

The Oberoi, Dubai

Radisson Blu Hotel, Dubai Media City

Taj Dubai

Warwick Hotel Dubai

CANADA

ALBERTA

Calgary

Sheraton Cavalier Calgary Hotel

BRITISH COLUMBIA

Vancouver

Century Plaza Hotel & Spa
Fairmont Pacific Rim

Vancouver Airport

River Rock Resort and Hotel - Richmond

Vancouver Surrounding Area

Element Vancouver Metrotown – Burnaby

ONTARIO

Hamilton

Sheraton Hamilton Hotel

Mississauga

The Waterside Inn

Toronto

Delta Toronto East
The Fairmont Royal York
Hazelton Hotel Toronto
Pantages Hotel Toronto Centre

Toronto Airport

International Plaza Toronto
Sheraton Gateway Hotel Toronto
International - Toronto
The Westin Bristol Place Toronto Airport -
Toronto

QUEBEC

Chicoutimi

Hotel La Saguenenne

Montreal

Le Meridien Versailles Montreal

MEXICO

Leon

Radisson Poliforum Plaza Hotel Leon

Los Cabos Surrounding Area

Sheraton Hacienda Del Mar Golf & Spa
Resort - Cabo San Lucas

Mexico City

Hotel Mision Express Zona Rosa
Sheraton Suites Santa Fe

Oaxaca

Mision Oaxaca

Orizaba

Mision Orizaba

Puebla

MM Grand Hotel

Torreón

Mision Torreón La Rosita

UNITED STATES

ALABAMA

Birmingham

Hyatt Regency Birmingham - The Wynfrey Hotel

ALASKA

Anchorage

Millennium Alaskan Hotel

ARIZONA

Phoenix Surrounding Area

The Saguaro - Scottsdale

Rio Rico

Esplendor Resort at Rio Rico

Tucson

Sheraton Tucson Hotel & Suites
The Westin La Paloma Resort & Spa

CALIFORNIA

Carmel/Monterey Area

Monterey Beach Resort - Monterey

Los Angeles

Hotel Angeleno Los Angeles
Custom Hotel

Hotel Palomar Los Angeles-Westwood

Los Angeles Surrounding Area

Fairmont Miramar Hotel and Bungalows -
Santa Monica

Hollywood Roosevelt Hotel - Hollywood

Le Parc Suite Hotel - West Hollywood

L'Ermitage Beverly Hills

The Portofino Hotel & Yacht Club -
Redondo Beach

SIXTY Beverly Hills

Sportsmen's Lodge - Studio City

Orange County Surrounding Area

Fairmont Newport Beach

Palm Springs Surrounding Area

The Saguaro Palm Springs

Sacramento Surrounding Area

Hyatt House Rancho Cordova

San Diego

Paradise Point Resort and Spa

San Diego Surrounding Area

Hotel La Jolla

San Francisco

Galleria Park Hotel

Hotel Rex

Sir Francis Drake Hotel

St. Regis Hotel, San Francisco

San Francisco Airport

The Westin San Francisco Airport - Milbrae

San Jose

The Fairmont San Jose

San Jose Surrounding Area

Menlo Park Inn - Menlo Park

Hotel Strata - Mountain View

Hotel Zico - Mountain View

Santa Barbara

Canary Hotel

The Goodland, A Kimpton Hotel

COLORADO

Denver

The Art A Hotel

Hyatt Place Denver Cherry Creek

DELAWARE

Wilmington

Hotel Du Pont

DISTRICT OF COLUMBIA

Washington

Carlyle Suites Hotel

Donovan House Kimpton

The Embassy Row Hotel

Fairmont Washington, D.C., Georgetown

Hotel Helix

Loews Madison Hotel

Hotel Monaco

One Washington Circle Hotel

Savoy Suites Hotel

The George

FLORIDA

Jacksonville

Sheraton Jacksonville Hotel

Miami

Regency Hotel Miami

Miami Surrounding Area

Circa 39 Hotel - Miami Beach

Nautilus South Beach A SIXTY Hotel -

Miami Beach

The Palms Hotel and Spa - Miami Beach

Orlando Airport

Hyatt Place Orlando Airport NW - Orlando

Tampa

Sailport Waterfront Suites

Tampa Surrounding Area

The Terrace Hotel - Lakeland

GEORGIA

Atlanta

W Atlanta - Midtown
W Atlanta Downtown Hotel & Residences
The Westin Peachtree Plaza, Atlanta

Atlanta Airport

The Westin Atlanta Airport - Atlanta

Atlanta Surrounding Area

Hyatt Place Atlanta Alpharetta North Point
- Alpharetta

ILLINOIS

Chicago

Allegro Chicago A Kimpton Hotel
Fairmont Chicago, Millennium Park
Hyatt Place Chicago South-University
Medical Center
PUBLIC Chicago
Swissotel Chicago
Warwick Allerton Hotel Chicago
The Westin Chicago River North

Chicago Surrounding Area

Hyatt Deerfield

MAINE

Portland

The Westin Portland City Center

MARYLAND

Baltimore

Hyatt Place Baltimore Inner Harbor
Hotel Monaco Baltimore

Baltimore Surrounding Area

Sheraton Baltimore North Hotel - Towson

MASSACHUSETTS

Boston

The Fairmont Copley Plaza Hotel

MICHIGAN

Detroit

Motorcity Casino Hotel

Detroit Surrounding Area

Hyatt Place Detroit Utica

MINNESOTA

Minneapolis

Commons Hotel Minneapolis

MISSOURI

St. Louis

Hyatt Regency St. Louis at The Arch
The Westin St. Louis

NEBRASKA

Omaha

Sheraton Omaha Hotel

NEVADA

Incline Village

Hyatt Regency Lake Tahoe Resort, Spa
& Casino

Reno

Peppermill Resort Spa and Casino

NEW JERSEY

Northern New Jersey

Grand Summit Hotel - Summit
Hyatt Place Fair Lawn Paramus - Fair Lawn

NEW MEXICO

Albuquerque

Hotel Albuquerque at Old Town
Nativo Lodge

Albuquerque Airport

Sheraton Albuquerque Airport Hotel -
Albuquerque

Las Cruces

Hotel Encanto de Las Cruces

Santa Fe

Hotel Chimayo de Santa Fe
Hotel St. Francis

NEW YORK

Buffalo

Millennium Hotel Buffalo

Long Island

Hyatt Place Long Island East End -
Riverhead

New York

6 Columbus - A SIXTY Hotel
Hotel Hugo
The Iroquois Hotel New York
Le Parker Meridien New York
The Quin Hotel
SIXTY Lower East Side Hotel
The Standard, East Village
Warwick New York Hotel
Wellington Hotel

NORTH CAROLINA**Charlotte**

Hyatt Place Charlotte City Park

Charlotte AirportHyatt Place Charlotte Airport Tyvola Road
- Charlotte**Raleigh/Durham Airport**Hyatt Place Raleigh-Durham Airport -
Morrisville

OHIO**Columbus**

Hyatt Place Columbus Dublin

OREGON**Portland**

The Westin Portland

Portland AirportRadisson Hotel Portland Airport -
Portland**Sunriver**

Sunriver Resort

PENNSYLVANIA**Philadelphia**Sheraton Philadelphia University City
Hotel**Philadelphia Surrounding Area**

Hyatt Place Philadelphia - King of Prussia

Pittsburgh AirportSheraton Pittsburgh Airport Hotel -
Coraopolis

RHODE ISLAND**Providence**

Providence Biltmore Hotel

TEXAS**Austin**

Orangewood Suites

Dallas

The Fairmont Dallas

Le Meridien Dallas, The Stoneleigh

The Westin Galleria Dallas

Fort Worth

Hyatt Place Fort Worth Historic Stockyards

Houston

Sheraton Suites Houston Near The Galleria

The Westin Galleria Houston

The Westin Oaks Houston at The Galleria

Houston Hobby AirportHyatt Place Houston Greenspoint IAH
Airport - HoustonSheraton North Houston at Bush
Intercontinental - Houston

UTAH**Salt Lake City**

Hotel Monaco

VIRGINIA**Williamsburg**

Kingsmill Resort

WASHINGTON**Port Angeles**

Red Lion Port Angeles

Seattle

Hotel Deca

The Edgewater

The Fairmont Olympic Hotel

Seattle Surrounding Area

Larkspur Landing Renton

WISCONSIN**Milwaukee**

The Iron Horse Hotel



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| • Booking.com | 3% |

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You've earned it!

Isn't it time to collect all your hotel commissions.

Let ABC global CommissionPro chase those unpaid hotel commissions faster, more efficiently and cheaper. When your hotel receivables are unpaid, we step in and chase them down. On your behalf, we work with hotels to resolve outstanding issues and get you paid – at an average success rate of 97%.

- ✓ We only chase unpaid commissions (90 days+)
- ✓ You don't pay for commissions you are going to get anyway (under 90 days)
- ✓ All of your hotel commissions reconciled at no charge (we track the aging so you don't have to)
- ✓ We only get paid when you get paid – contingency based program
- ✓ Hotel pays your agency directly – no intermediaries – no further delays
- ✓ Once set up, no effort required on your part
- ✓ Comprehensive Reporting
 - 24/7 online access to view commission status
 - Over one dozen standard reports
 - Access to online analytical tool
 - Ability to develop customized reporting solutions
- ✓ Dedicated Account Manager
- ✓ No long term contract

Start Collecting What You've Earned Today!

For more information contact your ABC Business Development Manager or contact us at 1-800-722-5179 or email: bizdev@ABCGlobalServices.com.

A blue-toned world map with white dashed lines representing flight paths connecting various continents. The map is set against a dark blue background.

Travel Smart. Travel Safe.

Destination Intelligence You Need To Help
Keep Your Clients Safe and Secure.

ABC Global e-Travel Alerts are an easy, cost effective tool to help your corporate clients comply with their Duty of Care responsibilities, and a value-added service to make your agency a trusted and essential ally in your client's travel risk management strategies.

ABC e-Travel Alerts Features

ABC e-Travel Daily Alerts email

Receive 3X daily email summaries of world events that could affect travelers

ABC e-Travel Advisories

Send your travelers know-before-you-go information tailored to their destination

ABC e-Client Late-Breaking Alerts

Send your travelers late-breaking and up-to-the-minute news that will affect their itineraries

ABC e-Travel Tracker & Summary Reports

Track your travelers affected by Late-Breaking Alerts

Whether you service corporate or leisure clients, ABC Global e-Travel Alerts has a subscription option to fit your business and keep you and your clients in-the-know.

For full details and a live demonstration, contact your ABC Business Development Manager 1-800-722-5179 or email bizdev@ABCGlobalServices.com.



We've Got You Covered.

Always on call to meet your traveler's needs.

ABC 24/7 After Hours service provides an extension of your agency or corporate travel department's day time service, individually customized to perform a seamless service to your traveler's emergency travel needs.

In partnership with Emergency Travel Services (ETS), ABC's clients have access to ETS's industry-leading 24-hour call center service to supplement your own services. The call center enables your agency to not only provide around-the-clock services to handle emergencies, but also overflow services during peak times or staff shortages.

Core Services

- ✓ 24 Hour Travel Assistance
- ✓ Daytime Roll-Over Service
- ✓ Online Fulfillment/Queue Monitoring
- ✓ Meeting & Group Air Reservations
- ✓ Dedicated Phone Lines
- ✓ VIP Service
- ✓ Flexible Reporting

Benefits

- ✓ 18 Years Experience in providing all facets of high-touch emergency travel service
- ✓ Superior Level of Service
- ✓ Experienced & Professional Customer Service Team
 - Call Center Staff have an average of 20 years travel industry experience
 - Proficiency in multiple GDS systems, Apollo, SABRE, Worldspan
 - Multi-lingual Capabilities
 - Virtual Call Center – USA based
- ✓ Customized Service to meet each client's unique needs
- ✓ Advanced Telecom System provides sophisticated Call Distribution Management and Reporting
- ✓ Proprietary Software (ETS Smart Pop) – provides agents access to caller information quickly and accurately
- ✓ Quality Control Process ensures the highest level of service
 - Recording of all calls and screen shots
- ✓ Highly Competitive "Simple" Fee Structure for easy budgeting and management of after-hours costs
 - Flat-fee on a per call/per PNR basis
 - No office fees or branch fees
 - No extra charges for electronic tickets, pre-paid tickets or international calls

For more information contact your ABC Business Development Manager or call us at 1-800-722-5179 or email: bizdev@ABCGlobalServices.com.



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Publication Notice/Indemnification

The 2015 BlockSpace Directory replaces all directories previously supplied to you. All information contained in this 2015 BlockSpace Directory has been provided by the participation of selected hotel chains and independent hotel properties. Hotel commitments published in this directory cover the period from January 1, 2015 through December 31, 2015, and may be subject to change by ABC in its sole discretion at any time. Call your travel counselor to inquire about the most current rate and the most accurate, timely information available.

Every effort has been made to guarantee the accuracy of all published information, but neither the authors nor the publishers of this directory can accept responsibility for any errors and/or omissions. ABC Global Services and its agents shall not be liable for, and make no representations or warranties with respect to, either expressed or implied, the hotel properties' safety code compliance, including but not limited to fire and building codes of maintenance or liability insurance.

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hotels & restaurants



DISTINCTIVE LOCATION



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CONTACT YOUR ABC TRAVEL PROFESSIONAL.



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ROYAL GARDEN
HOTEL



KENSINGTON



KENSINGTON
PALACE & GARDENS



HYDE
PARK



KNIGHTSBRIDGE



WEST
END

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