

Get a Grip On Your Data Needs!

With Grasp Technologies

*ABC's Preferred "Data Solutions" Provider
Preferred Pricing for ABC Clients*

Grasp Data (Reporting/BI):

- Preferred Reporting/BI Tool for ABC Global Services
- Customizable dashboards on a user by user basis
- Reflects all travel data for all transactions, going back 30 months
- 500 Standard reports; 80 dashboard items
- Balances with the back office, to the penny
- Fully automated scheduled delivery of reports
- The system is easy to use; very much point and click
- True synchronization of the data, picking up changes made in the back office without manual process
- Where Are My Travelers Functionality
- Report Builder functionality available, allowing user to create custom reports; automated FTP distribution also available
- As little as little as \$170/month; Transaction-free for virtually all transactions



Grasp Print My Invoice (DIY Invoice Retrieval):

- DIY Invoice Retrieval for Travelers and/or users via hotlink on your agency website
- Continuously rolling 30 months from the Back Office
- Eliminates calls to agents, managers and accounting



Contact your ABC Business Development Manager
or contact us at 1-800-722-5179 or email: bizdev@abcglobalservices.com

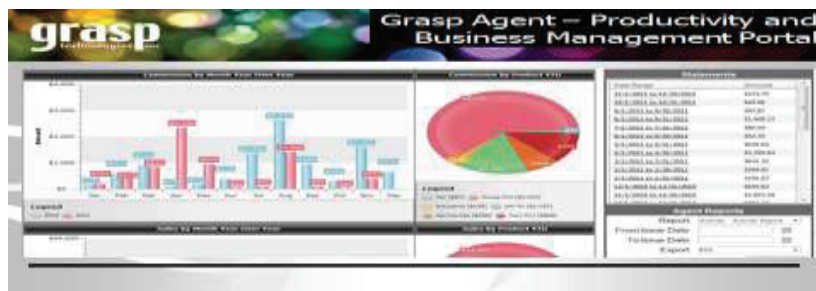
Grasp Prepare (Trams Data Cleanser):

- Automates the cleanup of data in the back office and cleanses the data at the source for accurate reporting
- Customizable for specific agency needs
- Cleans errors and inconsistencies (18 Standard Rules to Cleanse Data), including:

Change Reason Code	Fix Duplicate Passenger Names
Delete Duplicate Agents on booking #	Fix Exchange Codes and Compare Fares
Fix Car and Hotel Int/Dom Indicator	Change Travel Type
Fix Missing Fare Code and Low Fare	Fix Dates on Same Date Travel
Void Hotel and Car Duplicates	Change Reason Code Based on Travel Type
Fix Missing Validated Carrier	Fix and Compare Fares for Code

Grasp Agent (DIY Portal for Productivity-Based, Commission-Based, ICs or Outside Agents):

- Automates agency processes around paying agent commissions
- Reduces commonly asked questions, eliminating back/forth
- Offers agents a DIY portal to view their own business, seeing trends, managing reports, commissions, YTD, products sold, accounts receivables, etc.
- Agent-specific views recognizing unique financial arrangements
- Claim orphaned commissions, launching email dialogue to agency accounting



Grasp Direct (Direct Connect Multi-Modular Agent Software for Trams):

- **Submit-a-Sale** automates sales submissions in real-time, creating an Invoice and ComTrack item
- **Agent Reports**, with built-in 1099s
- View **Unpaid Commissions**
- **Commission Alerts**
- **Lookup Ticket** to show status of ticket
- **Deposit Alert** for Admins to calculate amounts on statements



And More!

CC Reconciliation | Grasp ASP (Cloud Hosting Service) | Automated Currency Conversion for Trams
 Custom IT Projects | Grasp Government Reporting | Custom Crystal Report Design

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