

THE HYATT DIFFERENCE QUIZ PRESENTATION

ABC Global Services – December QUIZ 2018







Can you use a Hyatt get-a-way?
How about a nice dinner at one of our Hyatt Hotels restaurants?
Or maybe a couples spa treatment?

Take a Short Quiz for a Chance to WIN one of several Hyatt gift cards.

The following slides will help guide you to answer the quiz at 100%!

Ten quizzes with the most correct answers, will be chosen at random for the chance to win one of the following gift cards:

- 1 \$450 Hyatt Gift Card
- 3 \$300 Hyatt Gift Card(s)
- 6 \$100 Hyatt Gift Card(s)

^{**}Hyatt Gift Cards are Redeemable at participating Hyatt Hotels and/or outlets in North America, Canada, Mexico, Caribbean, Central America and South America.













HYATT ANDAZ.















14 PREMIER BRANDS **CATERING TO THE** TOP TIER OF EVERY **GUEST SEGMENT**

Hyatt's portfolio consists of 14 brands that each offer a unique interpretation of the foundational Hyatt purpose, delivering personalized care and unforgettable experiences in ways most relevant to your world.

LUXURY

WELNESS

PREMIUM

LIFESTYLE

ANDAZ.

17 properties

122-401 rooms

10 countries

MODERN **ESSENTIAL**

HYATT PLACE

314 properties

79-426 rooms

20 countries

INCLUSIVE

ALL

HYATT ZILARA

2 properties 234-307 rooms 2 countries

VACATION OWNERSHIP

HYATT RESIDENCE CLUB

16 properties 1 country

PARK HYATT®

40 properties

50-327 rooms

23 countries

M/RAVAL

3 properties

120-148 rooms

1 country

GRAND HYATT.

50 properties 249-1800 rooms

20 countries

22 properties 69-487 rooms 10 countries

HYATT CENTRIC"

87 properties 97-262 rooms 6 countries



4 properties 335-591 rooms 2 countries

exhale*

24 properties 2 countries

185 properties 80-2.032 rooms 37 countries

HYATT

15 properties 85-363 rooms 5 countries



13 properties 44-1399 rooms 4 countries



As of June 30, 2018



























M/RAVAL.

At a glance

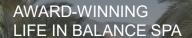
LIFE IN BALANCE

More than a spa resort, health retreat or luxury hotel. Miraval resorts have a different kind of wellness philosophy that puts purpose and people at the core, serving as the catalyst for changing lives for over 20 years.

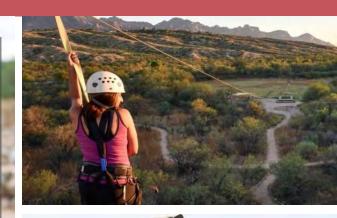
Illuminate the mind. Empower all intentions. We'll give your clients the inspiration, space and tools to help them help themselves—time and again.

BROAD ACTIVITY OFFERINGS TO ACHIEVE BALANCE

We allow your clients to choreograph their own customized itinerary with more than 120 complimentary wellness activities, lectures, and fitness classes weekly. They can unleash their creative spirit or gain new health and wellness perspectives with art and photography classes, equine experiences, yoga, meditation, tennis, and more.



Renowned globally as the most innovative spa in the world, the Life in Balance Spa lends a personal approach to wellness, where humans take care of humans through energy and physical touch. With over 100+ mindful treatments, the Life in Balance Spa integrates the best modalities from around the globe with healing and luxury in mind.



UNLIMITED HEALTHY GOURMET MEALS & SNACKS

Drawn from Miraval resorts' own organic gardens and hives, their ever-changing dishes, snacks, and healthy beverages celebrate the diverse textures and flavors that make wholesome food a delight to eat. Miraval resorts' chefs work mindfully to cultivate nutrient-rich ingredients at the peak of their freshness, paired with their curated list of wines and organic cocktails.



The Unbound Collection by Hyatt gives independent-minded, high-end travelers exactly what they want: one-of-a-kind hotels in amazing locales, backed by the full strength of Hyatt.

Ranging from historic landmarks to tropical resorts, each property in the collection is designed to captivate guests with the contemporary comforts and premium experiences they crave alongside the trusted Hyatt rewards and conveniences they love.





A ONE-OF-A-KIND EXPERIENCE Local charm. Deep historical roots. An

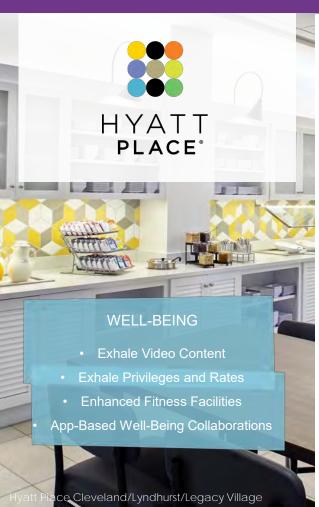
Local charm. Deep historical roots. An incredible origin story. Each property in The Unbound Collection by Hyatt has something truly special to pique the interest and excitement of guests—supported by the commitment to quality you expect from any Hyatt hotel.

Jolston Hous

EXTRAORDINARY SERVICE

Personal recognition and service from one hotel to the next helps The Unbound Collection by Hyatt make guests feel truly cared for.

Spirit Ridg









BREAKFAST

breakfast at Hyatt Place hotels will be complimentary only to our World of Hyatt members.

att Place Knoxville Downt

World of Hyatt

Our loyalty program was reimagined based on an increased understanding of our guests and their needs. We listened and took action. World of Hyatt emphasizes more rewards and more meaningful benefits at every level.

Beyond great locations, luxurious rooms and amenities, World of Hyatt connects guests to the people, places, and experiences at the heart of their world.

Differentiated benefits from the competition



Free Night after staying at 5 different Hyatt brands



Free Night upon completing milestones



Confirmed suite upgrades at time of booking



Free Full Breakfast



Waived Resort Fees



Complimentary Parking



MGM Partnership



2 United Club Passes







































Member

Free night after stays at 5 different Hyatt brands

Resort Fees waived on free night awards

Member Discount (at participating properties)

Discoverist

10% Bonus Points

Receive a complimentary bottle of water daily

Enjoy a preferred room at check-in (subject to availability)

2:00pm Late checkout (upon request at participating properties)

Explorist

20% Bonus Points (on all eligible purchases)

4 Club Lounge Access Awards

Free night award in a category 1 – 4 after 30 qualifying nights or 50k Base Points in a calendar year(award valid for 120 days from issuance)

Enjoy an upgrade at check-in, excluding suites & Club rooms (subject to availability)

2:00pm Late checkout (upon request at participating properties, subject to availability)

Globalist

30% Bonus Points (on all eligible purchases)

4 Suite Upgrade Awards after 60 nights or 100k Base Points each calendar vear

Free night award in a category 1 – 7 after 60 qualifying nights or 100k Base Points in a calendar year (award valid for 120 days from issuance)

Club Lounge Access

Enjoy an upgrade at check-in, up to standard suites (subject to availability)

A broader range of benefits at every level































WI-FI

FREE WI-FI FOR ALL

Standard with every Hyatt stay worldwide, our guests enjoy free Wi-Fi in all guestrooms and social spaces, regardless of booking method or member status.

Complimentary upgrades to premium bandwidth are available to elite World of Hyatt members where applicable.

























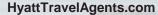




TRAVEL ADVISOR RESOURCES

Hyatt understands what matters most to you and your clients. We know the continued success of your business depends on connecting you with the right people, insights, and solutions to give your clients an extraordinary experience they'll remember forever.

This following information provides you information about the services, resources and special offers Hyatt has designed exclusively for you.



Exclusively for travel advisors, hyatttravelagents.com connects you with helpful tools and resources, as well as advisor incentive programs, and offers for your clients.

Hyatt Commission Program

Earn 10% commissions from Hyatt on eligible client bookings. All elements inclusive in package price (i.e., room, food and beverage, golf fees, ski lift passes, rental of sports equipment, spa fees, etc.) are commissionable.

Hyatt Travel Partner Helpline

When it comes to Hyatt, you're never alone. For help with general reservations, GDS automation assistance, commission inquires and more, call our partner lines:

Within the U.S. and Canada – 855.824.9288 Outside the U.S. – 402.592.6462

Receive up to 50% off at Hyatt

As a valued partner, you can enjoy up to 50% off the Hyatt Daily Rate. For reservations or information, visit hyatttravelagents.com, call your local Hyatt Worldwide Reservation Center, or book through the GDS under the TVL rate category.

World of Hyatt Loyalty Program

Complimentary membership allows your clients to earn and redeem free nights, room upgrades and more, with no blackout dates at hundreds of locations worldwide. Also, don't forget to enroll yourself as a World of Hyatt member.

Hyatt GDS Chain Code

All 14 Hyatt brands can be found in each GDS under the (HY) chain code.

DON'T BE SHY...

TAKE THE QUIZ

AND GOOD LUCK!

Remember Hyatt is always available to be booked using the ABC rate code under the HY Chain Code, or on ezBOOKbyABC.com.



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hyatt.com

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