



COVID Hotel Closures:

As the days go by, our doors continue to open to welcome our guests – your travelers back at Hyatt. Currently, we are only down to about 14% of our inventory which remain with suspended operations due to the current pandemic. Attached is the current list of hotels for your records.

Speaker Series Continues:

As a friendly reminder, our 2nd part to our *Summer Speaker Series* continues this week on **Wednesday, August 12th, 10 A.M. CDT** with “**Reimagining the Meeting Experience**”. Steve Enselein, Senior Vice President of Global Events will go over how Hyatt is reimagining the meeting experience and bringing our Global Care & Cleanliness Commitment to life for events. Steve will cover key touchpoints, from booking and planning to execution, and discuss new offerings like hybrid meetings. (<https://webinar.ringcentral.com/j/1484552709>). If you can't join us, not to worry – all presentations will be recorded and hosted on hyatt.com/together.

Hyatt Together:

Our commitment to wellbeing is a true expression of our purpose – to care for people so they can be their best – and if you haven't checked out “**Hyatt Together**”, is a great collection of videos which can provide you with a virtual getaway and has a great source of inspiration for wellbeing ideas.

I encourage you to take a 5-minute break, get out of your chair and follow-along to the [Andaz San Diego 5-minute Rooftop Workout...](#) or if you have a little extra time, complete their full [15-minute workout](#). And then, you can refuel and recharge with the an [avocado and honey smoothie](#) from the [Hyatt Regency Addis Ababa](#) in Ethiopia.

Hyatt Reports Second-Quarter 2020 Results:

If you are not subscribed to our Hyatt updates, last week we reported our second-quarter 2020 financial results. The halfway mark in 2020 is looking a bit different from what any of us had expected – but given everything our world, our industry and our colleagues have faced, we are proud of how we have responded, adapted and tackled the challenges. Currently, we are seeing increases in travel demand in certain markets, and occupancy rates improving in all global regions.

Remainder of 2020:

We will continue to minimize contact and maximizing care by unleashing the power of technology to create a seamless and safe guest experience. From listening to our guests and customers, our hotels are expanding on their wellbeing experiences. Here are some examples:

- [Andaz Mayakoba Resort Riviera Maya](#) offers socially distanced [hammock-making classes](#)
- [Ararat Park Hyatt Moscow](#) offers guests private in-suite dining and in-suite spa treatments
- [The Confidante Miami Beach](#) streams curated workouts from [local fitness studios](#)
- [Grand Hyatt Hong Kong](#) created a [summer academy](#) with experiences for the entire family
- [Hyatt Regency Lake Tahoe](#) offers hybrid (in-person, plus virtual) [wedding celebrations](#)

Grow with Intent:

We remain committed to expanding our global footprint in the markets that matter most to our guests, customers and owners. We had a strong pipeline pre-COVID, and we continue to have a strong pipeline of new hotels and conversion opportunities. To date, we have welcomed of number of exciting [new hotels](#) into the Hyatt portfolio of brands this year, including:

- [Park Hyatt Niseko](#) in Japan
- [Thompson Washington, D.C.](#), an addition to the [quickly growing](#) Thompson Hotels portfolio
- [Miraval Berkshires](#) and Wyndhurst Manor & Club in Lennox, Mass.
- [Quirk Hotel Charlottesville](#) in VA. (Destination Hotels)
- [Ambassador Chicago](#) (Joie de Vivre)
- Hyatt Place hotels in [Kelowna](#), [British Columbia](#) and new Chicago neighborhoods
- Hyatt House hotels in [Winnipeg, Manitoba](#); [Frankfurt, Germany](#); and [Manchester, U.K.](#)

We have many more exciting openings coming in the second half of 2020, including our reentry into New Zealand with the opening of [Park Hyatt Auckland](#). Beyond new openings, we will continue reopening hotels with a focus on colleague and guest safety and evolving our operating protocols, with special attention on [Hyatt's Global Care & Cleanliness Commitment](#).