

To keep you informed of IHG® hotel openings post Hurricane Michael, attached is an update (**as of 1140am EST 10-18-2018**) of the open hotels in the path of the storm. As this information changes frequently, we will keep you updated during the storm time period. If you have any additional questions, please contact your IHG Sales Representative.

**IHG Travel Advisory Policy:**

IHG hotels along the storm path may be closed or at capacity. To ensure that we're providing the highest level of hospitality for those seeking relief and comfort from the storm, all IHG hotels in Georgia and Florida continue to welcome pets free of charge over the next week. Additionally, all hotels in these same areas continue to waive hotel room cancellation fees during the impacted timeframe.

Hotels in Mississippi and Alabama have returned to standard cancellation policy and for new guests, standard pet policies. Existing guests should to stay with pets free of charge, as offered during the storm.

Guests can call 1-877-424-2449 to discuss an upcoming reservation, or visit [www.ihg.com](http://www.ihg.com) or the IHG® App to make a new reservation. **For updates visit:**  
**<https://www.ihg.com/content/us/en/customer-care/travel-advisory>**

**The IHG Assist Groups & Meetings Centre** is available to assist your clients with reservations of 10+ rooms and can be reached using the following contact info:

- Americas [1-425-582-4710](tel:1-425-582-4710)
- Europe: +44 20 22 49 96 93
- AMEA & GC: +86 10 590 4550
- By email: [1800meeting@ihg.com](mailto:1800meeting@ihg.com) Include **"IHG Assist" in the subject line**

**Other contact information:**

- For information regarding reservations and hotel status, please visit [www.ihg.com](http://www.ihg.com) or contact 1-877-424-2449.
- For calls from Puerto Rico (Spanish only), guests can call 1-866-621-0183.
- IHG Rewards Club members with direct bookings are encouraged to call 1-888-211-9874.
- IHG Contact Centers Worldwide <https://www.ihg.com/hotels/us/en/customer-care/worldwide-reservation-offices>
- IHG Rewards Club Customer Care for Members  
<https://www.ihg.com/hotels/us/en/customer-care/contact-us>