

## CANCELATION POLICY UPDATE: JUNE 2020

In response to changing marketplace conditions, Marriott International is committed to ensuring our customers experience flexibility during these challenging times. As such, **the current cancellation policy will be extended from June 30, 2020 through July 5, 2020.**

Effective July 6, 2020, for all Marriott International hotels worldwide, we are extending our flexible reservation policies as follows:

- For guests with **existing reservations for any future arrival date**, the policies that were in place at the time of reservation, or as previously communicated, will continue to be honored.
- For guests making **new reservations on or after July 6 for arrival dates through September 30**, we will allow the reservation to be changed or cancelled at no charge up to 24 hours before the scheduled arrival date.\* Reservations with **pre-paid rates** will be subject to the rate offer rules communicated at the time of reservation. Please note that changes to the reservation will be subject to availability and any rate differences.
- For guests making **new reservations for arrival dates on or after October 1**, individual hotel cancellation policies in place at the time of reservation will apply.

Please note that this policy does not apply to travel associated with a group booking. For guests with group reservations (e.g., for meetings, events or conferences), please review the booking rate rules and contact the group organizer for more information.

Guests who booked via online travel agents or other third-party travel professionals are advised to contact their booking provider directly for further information.

**\* Important Information:**

- Some exclusions may apply. May exclude periods with special event restrictions or peak demand weeks. Please refer to the property's rate details for applicable terms or exceptions, if any, when booking or changing reservations.
- Individual (transient) guestroom reservation refunds of any kind (e.g., cash or credit voucher) may take up to 90 days from the date of cancellation to be processed. The form and timing of refund may be subject to applicable laws where each hotel is located.
- Design Hotels and Homes & Villas by Marriott International (HVMI) are excluded from this policy
- Marriott Vacations Worldwide (e.g., Marriott, Sheraton and Westin Vacation Ownership resorts) is included in this policy for transient reservations only.
- For group organizer questions on terms and conditions of group contracts, please contact the hotel.

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