



# 2022 PREMIER GLOBAL HOTEL PROGRAM

## Property Terms & Conditions Agreement

Hotel Name \_\_\_\_\_ Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Postal Code \_\_\_\_\_ Country \_\_\_\_\_  
 Telephone \_\_\_\_\_

This agreement must be completed by every hotel contracting electronically.

### Rates and GDS *Terms and Conditions*

Premier Global Hotel Program rates must be commissionable, at or below Rate Parity and cancellable within at maximum a 72-hour window prior to the guest's stay. All rates and currencies in the GDS must be consistent with the listed rates and currency information provided with submission.

**Rates must be loaded by 01 December 2021.** The Premier Global Hotel Program rate will be loaded into and reservations accepted through the GDS systems, in addition to the central reservations office, the hotel reservation department, and through established Internet booking engines.

*The hotel agrees to advise ABC-CCRA of special promotional and seasonal rates throughout the contract period and provide accessibility through the GDS.*

### Block Space Program *Terms and Conditions*

Participation in the Premier Global Hotel Program Block Space Program is strongly encouraged for hotels to gain greater exposure and goodwill with ABC-CCRA agencies, and **at no cost to your hotel**. *Participating hotels receive highlighted listings in our directories (as available) and are featured in our program brochure.* The block only applies when there is a sold-out situation, defined as when a room in each negotiated room category is no longer available through the various GDS systems, the Central Reservation Office or property Reservation Department. Access to Block Space rooms applies to each room type as sold out. Suites are exempt except in all-suite hotels.

Hotels are in complete control over the terms under which the blocks are offered. The daily allotment of blocked rooms is determined at the hotel's discretion (recommended between **2 to 6 rooms**), but it must be consistent over the contract period. A 24-hour release period is preferred. However, hotels have the option to select a 48- or 72-hour release as well. Hotels have the flexibility to designate the rate that will be applied for block space usage. This rate can be full Rack, Corporate, BAR, ABC or CCR rates. Finally, hotels can identify up to 24 individual blackout dates in advance (no later than 01 December 2021) where the Block Space will not be allowed under any circumstances.

The Premier Global Hotel Program Block Space Program is centrally managed. ABC-CCRA subscribing agencies contact ABC-CCRA's service desk, who will contact the designated property to make the reservation. Service desk agents **WILL ALWAYS IDENTIFY THEMSELVES USING THE EXCLUSIVE ABC or CCR RATE CODE**. If no code is given, refer the caller to the service desk. All cancellations revert back into the ABC-CCRA block space inventory.

*Completing any portion of this section will indicate participation in Block Space*

**YES**, we hereby agree to participate in the Block Space Program and will hold \_\_\_\_\_ rooms each night for the duration of this contract. *I understand that these rooms are for the exclusive use of ABC-CCRA Premier Global Hotel Program. Only reservation requests made through the ABC-CCRA service desk will be considered as part of the room block.*

Block Space Reservation Rate: (If no box is checked, reservations will be at the Premier Global Hotel Program rate)

Premier Global Hotel Program ABC & CCR  BAR  Corporate  Rack

Our Cut off/Release Period:

24  48  72 hours

Advance Blackout Dates:

\_\_\_\_\_

Block Space Reservation Contact \_\_\_\_\_

Title \_\_\_\_\_ Contact Email \_\_\_\_\_

Alternate Contact \_\_\_\_\_

Title \_\_\_\_\_ Alternate Contact Email \_\_\_\_\_

Reservation Country Code \_\_\_\_\_ Area Code \_\_\_\_\_

Phone Number \_\_\_\_\_

### Participation Options & Fees

**The basic participation (Classic) fee equals \$1,495 per hotel. For upgraded package pricing, see Participation Options and Fees document.**

### Premier Hotel Program Agreement *Terms and Conditions*

I hereby state that, as an authorized representative for said organization, the hotel represents that it is fully authorized to extend to ABC-CCRA's Premier Global Hotel Program (and all subscribing agencies) the rates and items supplied by the hotel on this Agreement. In consideration of acceptance of said features and publication in any printed and/or electronic Premier Global Hotel Program marketing collateral, hotel will indemnify and hold harmless ABC-CCRA against all loss, liability damage and expense of any nature arising out of the copying, printing, and/or publishing of its information and resulting from any claims or suits for libel, violation of rights of privacy, publicity, unfair competition, intentional or negligent affliction or emotional distress, and/or copyright and/or trademark infringement. Hotel agrees not to hold ABC-CCRA liable for errors in: hotel name, map locations, telephone numbers, rates and/or other pertinent information and recognizes that ABC-CCRA reserves the right to limit the amount of information published at the publisher's discretion.

The hotel agrees that, in the event of a change in ownership, affiliation or management, this Agreement and the features ascribed to hereof may not be altered during the life of this Agreement. Obligations hereunder shall be binding upon successors and assigns of the hotel. The hotel agrees that ABC-CCRA may cancel hotel's participation in any Premier Global Hotel Program component if it determines, in its sole discretion and without notice, that terms and conditions of this Agreement have not been honored and that ABC-CCRA has the right to publicize this information. It is the responsibility of any hotel that reserves marketing space to confirm their dates and submit required materials by the due date. If materials are not received by due date, space will be forfeited and rebooked on a space available basis only

**Jurisdiction and Venue.** The Parties acknowledge that a substantial portion of negotiations and execution of this Agreement occurred or shall occur in Palm Beach County, Florida, and that, therefore, without limiting the jurisdiction or venue of any other federal or state courts, this Agreement and all transactions contemplated by this Agreement shall be governed by, and construed and enforced in accordance with, the internal laws of the State of Florida without regard to principles or conflicts of laws.

**Enforcement Costs.** If any legal action or other proceeding is brought for the enforcement of this Agreement, or because of an alleged dispute, breach, default, or misrepresentation in connection with any provisions of this Agreement, the successful or prevailing Party shall be entitled to recover reasonable attorney's fees, court costs and all expenses from the non-prevailing Party even if not taxable as court costs (including, without limitation, all such fees, costs, and expenses incident to appeals), incurred in that action or proceeding, in addition to any other relief to which such Party may be entitled.

**The hotel agrees to pay participation and applicable marketing fees to ABC-CCRA within 30 days upon receipt of invoice. All pricing is subject to change.**

**Marketing Options & Reporting: It is the responsibility of any hotel selecting a package inclusive of marketing options to reserve their space by the required deadline. Marketing requests received after the deadline will be on a space-available basis only. For fulfillment of reporting, please submit your request to hotels@abcglobalservices.com by no later than January 15, 2022. There will be no crediting of fees for unfulfilled marketing options or reporting.**

Authorized Signature \_\_\_\_\_

Name \_\_\_\_\_ Date \_\_\_\_\_

Title \_\_\_\_\_ Email \_\_\_\_\_

**Send to: [hotels@ABCGlobalServices.com](mailto:hotels@ABCGlobalServices.com)**

