



# HYATT DIFFERENCE QUIZ PRESENTATION

September 2022



Take a short quiz after this brief presentation for a chance to Win World of Hyatt points from Hyatt's loyalty program which recently surpassed 30 million members. The following slides will help guide you to answer the quiz at 100%!

Three prizes will be awarded:

Grand Prize:	10,000 World of Hyatt points
Second Place:	8,000 World of Hyatt points
Third Place:	5,000 World of Hyatt points

Use your points toward free nights (as low as 3500 for off-peak nights at category 1 Hotels), room upgrades, dining and spa treatments at Hyatt hotels and resorts (with no blackout dates), participating Small Luxury Hotels of the World, or at participating M life Rewards destinations. Points can also be redeemed for car rentals, airline miles, and for unforgettable *FIND* experiences.



The Hyatt portfolio of over 1,150 properties in 72 countries offers a unique interpretation of the foundational Hyatt purpose, delivering personalized care and unforgettable experiences in ways more relevant to your world.



#### TIMELESS COLLECTION

PARK HYATT®

GRAND  
HYATT

HYATT  
REGENCY

HYATT

HRC  
HYATT  
RESIDENCE  
CLUB

HYATT  
PLACE

HYATT  
house

UrCove  
— by HYATT —  
逸岸酒店

#### BOUNDLESS COLLECTION

M/RAVAL

Alila

ANDAZ

THOMPSON  
HOTELS

HYATT  
CENTRIC

Caption  
BY HYATT

#### INDEPENDENT COLLECTION

THE URBAN COLLECT  
BY HYATT

DESTINATION  
BY HYATT

JOY  
BY HYATT

#### INCLUSIVE COLLECTION

HYATT ZIVA

HYATT ZILARA

ZOETRY  
RESORTS & SPAS

SECRETS  
RESORTS & SPAS

breathless  
RESORTS & SPAS

DREAMS  
RESORTS & SPAS

vivid  
HOTELS & RESORTS

ALUA  
RESORTS

SUNSCAPE  
RESORTS & SPAS

\*Resorts are joining World of Hyatt in phases. Learn more at [hyatt.com/new](https://www.hyatt.com/new).



## TIMELESS COLLECTION

### PARK HYATT®

Park Hyatt hotels are a symbol of service and luxury, offering impeccable guestrooms, revitalizing spas and exceptional food and wine, all perfectly tailored to those who expect nothing but the best—the world's most discerning business and leisure travelers seeking a sophisticated escape.

### HYATT®

Hyatt hotels are designed for guests to make the most of every stay. Business and leisure travelers alike benefit from pristine rooms, invigorating restaurants and bars, an expert staff and a prime location in a high-demand destination.



Built on focused customer insights, Hyatt House hotels are designed and continually refined to keep guests comfortable, cared for and feeling like themselves, with essential conveniences like residential-style rooms, complimentary breakfast, on-site laundry and more.

### GRAND HYATT®

Multiple dining venues, spectacular meeting and entertainment spaces and a sophisticated approach to service make each Grand Hyatt hotel (on six different continents) an alluring destination within its destination. Glamorous and global, these properties are an ideal fit for business and leisure travelers who won't be satisfied with second-best.



These luxury properties in premier resort destinations, combine the long-term value of home ownership with total vacation freedom. Elegantly appointed residences and Hyatt's signature care make membership a must for sophisticated travelers seeking a year-round escape.



UrCove is an entirely homegrown hotel brand built specifically to meet Chinese travelers' preferences and growing expectations for a seamless, comfortable and premium travel experience in the upper-midscale market. UrCove allows a great escape from the bustling city and blends comfort and convenience for the modern traveler.

### HYATT REGENCY®

World-class amenities and inviting accommodations, along with on-site restaurants, bars, markets, meeting spaces and more, make each Hyatt Regency hotel a self-contained community that fosters connections and helps work get done.



Defined by flexible spaces and a range of amenities, Hyatt Place hotels are the perfect stay for the top of the select service category— attracting business travelers and families seeking comfort, quality and around-the-clock convenience including complimentary breakfast.



## BOUNDLESS COLLECTION

### MIRAVAL.

Create a life in balance at Miraval—a healing sanctuary of surrender and discovery where nurturing specialists guide you through mindful experiences. Explore our full-scale, inclusive Miraval Resorts in Arizona, Austin or the Berkshires.



Thompson Hotels is a collection of stunning and dynamic properties with each location offering a carefully layered neighborhood-setting that molds into the surrounding community. Thoughtful amenities, intuitive service, acclaimed restaurants and nightlife, each stay is a tailored experience.

### Alila.

Alila means “Surprise” in Sanskrit, which suitably describes the refreshing character of these properties and impressions guests have when they stay here. To stay at any of Alila’s hotels and resorts is to embark on an authentic destination experience, recreating the flavors of the local cuisine and enhancing your well-being.



Upscale and highly customizable, Hyatt Centric hotels are designed for savvy, adventurous travelers who want easy access to local excitement and unbeaten paths while enjoying premium amenities and uncomplicated quality in a simple, inspiring environment that encourages discovery and interaction.

### AN *d* AZ.

Every Andaz property stands out as a distinctive expression of the culture that surrounds it—capturing the best of the local design, cuisine and social scene—while delivering a friendly attitude and warm, personal service common to Andaz hotels worldwide.



Caption by Hyatt is the upscale, select-service lifestyle brand that attracts conscientious locals and guests throughout the day to use its social spaces to connect and interact with one another and the places around them – redefining what hospitality looks like in the modern world. First property is open now in Memphis.



## INDEPENDENT COLLECTION



Every property in The Unbound Collection by Hyatt is truly one of a kind. From historic landmarks to tropical resorts and new builds, each property is designed to captivate guests with the premium experiences that travelers crave alongside the trusted Hyatt rewards and conveniences they love.



From snow-capped mountains and sun-kissed shores to star-dusted cities, colorful deserts and lush forests, this distinctive and diverse collection of luxury upscale independent hotels, resorts and residences are in perfect harmony with their surroundings, shaped by local culture on every level.



Joie de Vivre, a collection of hotels with heart and with an original edge: bright colors, playfulness, and a deep respect for their neighborhoods. These boutique hotels are located primarily in California, with additional locations in Chicago, Baltimore, and New York City.



## INCLUSIVE COLLECTION



At distinguished destinations, you will find delightful Hyatt Ziva all-inclusive resorts. Pristine beaches, vibrant culture, exciting activities, and global cuisine all contribute to unforgettable memories. Guests of all ages can indulge in the beauty of local culture and rooms and swim-up suites, sparkling infinity pools, and serene spas.



Selectively placed in some of the most stunning locales, and featuring luxurious accommodations, and a variety of culinary options, Hyatt Zilara adults-only resorts offer the highest levels of quality, care and convenience that travelers will find in an all-inclusive vacation experience.



Relax and rejuvenate at adult-oriented boutique havens centered around your well-being. Relish in life's unhurried pleasures with the highest level of personal service. Cultivate the moments that matter most in the luxury, privacy and freedom you deserve.



Indulge in romance in exquisite luxury beachfront settings amid the allure of the Caribbean and Mediterranean. Our resorts offer a unique experience for adults looking to escape the everyday and delight in the warm rhythm of an intimate tropical getaway.



Step into an all-adult beachfront scene infused with invigorating entertainment and total relaxation. The Breathless way of life offers fabulous food, crafty cocktails, and superb service with our *Unlimited-Luxury*® experience and first-class spa treatments for brag-worthy getaways.



Dreams® Resorts & Spas offer unforgettable vacations for couples and families in luxurious beachfront settings. With graciously appointed rooms and suites, pristine pools, and ocean views, you will find the ultimate backdrop for unparalleled pampering and lasting memories.



## INCLUSIVE COLLECTION



Vivid Hotels & Resorts are designed for adult travelers seeking casual comforts filled with decadent pleasures. Our new beachfront resorts are fresh and relaxed and complement every traveler's style with limitless access to unique dining options and top-shelf beverages.



Enjoy modern getaways for all types of travelers in Europe's best seaside destinations offering modern, exclusive and fun vacations for the entire family. Enjoy modern amenities, natural spaces, and worldly cuisine surrounded by local culture and endless entertainment.



Sunscape® Resorts & Spas offer fun-filled and family-friendly vacations in vibrant, colorful beachfront locations. Kids can join the Explorer's Club; teens have their own space at the Core Zone; and parents can spend the day at the pool or Spa. For the Kid in Everyone.



## Earn World of Hyatt Bonus Points and AAdvantage® bonus miles.

### How it works:

1. Elite members must link their World of Hyatt and AAdvantage® accounts.
2. Then, they can start earning World of Hyatt Bonus Points on their next qualifying American Airlines flight and AAdvantage® bonus miles on eligible spend towards Hyatt hotel stays and experiences based on the charts below.

### World of Hyatt Benefits at a Glance

Benefits	Member No points or nights requirement	Discoverist 10 nights or 25k Base Points	Explorist 30 nights or 50k Base Points	Globalist 60 nights or 100k Base Points
1 Bonus Point per \$1 USD spent on qualifying American Airlines flights		✓	✓	✓
Opportunities to fast track to higher American Airlines AAdvantage® elite status			✓	✓

Learn More and Link Your Accounts at [worldofhyatt.com/aa](https://worldofhyatt.com/aa)

### AAdvantage® Benefits at a Glance

Benefits	AAdvantage® Member	Gold	Platinum	Platinum Pro	Executive Platinum	ConciergeKey <sup>SM</sup>
1 AAdvantage® bonus mile per eligible \$1 spent on qualifying Hyatt stays and experiences		✓	✓	✓	✓	✓
Opportunities to fast track to higher World of Hyatt elite status			✓	✓	✓	✓

Learn More and Link Your Accounts at [aa.com/aadvantage](https://aa.com/aadvantage)

Not a World of Hyatt member? Join today.  
[worldofhyatt.com/join](https://worldofhyatt.com/join)

## TAKE YOUR REWARDS TO NEW HEIGHTS

From takeoff to checkout, World of Hyatt and AAdvantage® elite members can receive exclusive benefits that reward them across their travel journey.





# SAFETY FIRST, WELLBEING ALWAYS

Our Commitment to Care & Cleanliness

**Our top priority for welcoming guests and colleagues back to Hyatt properties is doing it safely, with your wellbeing in mind.**

Guided by our purpose of care and experience delivering world-class hospitality for more than 60 years, **Hyatt's Global Care & Cleanliness Commitment** builds on our existing rigorous safety and cleanliness protocols and includes:

- **GBAC STAR™ cleanliness and training accreditation process** through the Global Biorisk Advisory Council (GBAC) at all Hyatt hotels
- **Trained Hygiene & Wellbeing Leader or team at all locations**, responsible for their hotel adhering to new operational protocols and training
- **Cross-functional panel of trusted medical and industry advisors**—including experts from Cleveland Clinic—to help us fine-tune safety protocols and consider various aspects of the entire hotel experience



## DEAR TRAVEL ADVISORS,

When you are ready, we will  
be here to welcome you.

Enjoy special rates exclusively for Travel Advisors, including up to 50% off the daily rate for eligible stays. [Click here](#) to book travel for yourself and earn 10% commission on every eligible Travel Advisor rate.

All Hyatt hotel brands are bookable under the HY Chain Code.

For reservations, call or book through the GDS using rate category TVL or the agent dedicated website at [hyatttravelagents.com](https://hyatttravelagents.com).

### Mention Our Perks

Complimentary Wi-Fi at Hyatt hotels Worldwide and free breakfast at participating Hyatt Place and Hyatt House hotels.

### Partner With Our Dedicated Teams

Together we will help deliver personalized service that goes above and beyond to your clients.

### Work With An On-Site Planner

Host industry groups with the Entertainment Set—a customizable package with special offerings including VIP treatment and multi-tour booking benefits.

### Discover Our World Of Hyatt Loyalty Program

Book commissionable rates for your clients while they earn points towards free nights, airline miles and more.





# WI-FI

## FREE WI-FI FOR ALL

Standard with every Hyatt stay worldwide, our guests enjoy free Wi-Fi in all guestrooms and social spaces, regardless of booking method or member status.

Complimentary upgrades to premium bandwidth are available to elite World of Hyatt members where applicable.

## Travel Advisors

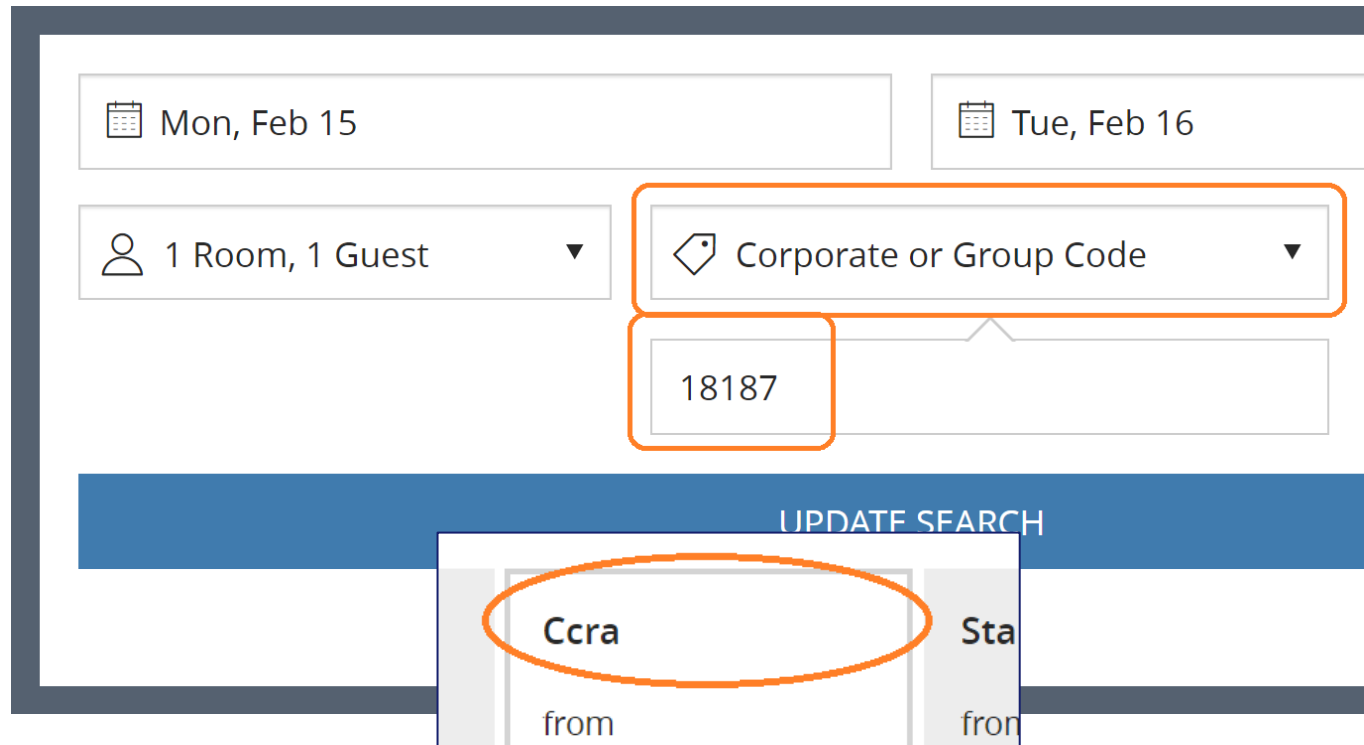
# Non GDS Agents can access the ABC·CCRA Rate Code through Hyatt.com.

Corporate or Group Code:

- 18187 = ABC
- 63250 = CCRA

Read More ▾

View Points |  View Rates



Mon, Feb 15

Tue, Feb 16

1 Room, 1 Guest ▾

Corporate or Group Code ▾

18187

UPDATE SEARCH

Ccra

from

Book Now & Save  
20% Off  
from

Abc Global Services  
from

Standard Rate  
from

Bed And Breakfast  
from



DON'T BE SHY...  
TAKE THE QUIZ THANK YOU  
AND GOOD LUCK!

Remember Hyatt is always available to be booked using  
the ABC/CCRA rate code under the HY Chain Code.

**TAKE THE QUIZ**

**Cristina Coelho**

*Global Sales Director*

T: +1.941.242.0818 E: [Cristina.Coelho@Hyatt.com](mailto:Cristina.Coelho@Hyatt.com)

*Remote office in Bradenton, FL*

Hyatt® and related marks are trademarks of Hyatt Corporation and/or its affiliates. ©2022 Hyatt Corporation. All rights reserved