



Please be advised that, effective May 26, 2026 , ITA Airways’**“Name Correction Policy”** will be updated as follows:

- * **There will no longer be a fee** for requesting a name correction (regardless of whether the ticket has been issued or not);
- * **Only two characters of the name may be modified** , rather than three as per the current policy.

Travel Agents must continue to contact the Contact Center to request any corrections, in accordance with the following rules:

- * **Misspelling error** (first or last name): up to two (2) letters in the first name or in the middle name or in the last name, or in the title (e.g. Carla vs Carlo).
- * **Nicknames** (first names): more than two (2) letters are allowed to replace nicknames.
- * **Inverted names** : corrections are allowed in cases where the first and last names have been reversed.
- * **Legal reasons (first or last name)*** : name corrections due to legal proceedings (e.g., marriage, divorce, gender change, new passport/ID card, etc.). Such corrections are accepted provided an official document can be provided.
- * **Additional name(s)*** : You may add additional first names, middle names, or last names, provided that a copy of your ID (ID card/passport) is submitted.

Please note that only one correction per person is allowed and that the removal of a first name, middle name, or last name is not permitted.

[More information](#)

*Passengers should be advised to black out, if possible, all information other than the name, date of birth, and validity period fields before sending a copy of the document.



Explore the Mediterranean with ITA Airways This Summer

ITA Airways is expanding its Summer 2026 network with new seasonal routes and increased connectivity across Italy, Greece and Spain.

New Summer Routes from Rome Fiumicino

- **Mykonos** – 2x weekly | Jul 25 – Sep 2, 2026
- **Alicante** – 2x weekly | Jul 18 – Sep 6, 2026
- **Trapani** – Daily from Jul 1, 2026

Enhanced Summer Services

Palma de Mallorca | Nice | Pantelleria | Lampedusa | Brindisi

Mediterranean Island Connections

Italy : Lampedusa, Pantelleria

Greece : Kefalonia, Crete, Corfu, Rhodes, Zakynthos, Mykonos

Spain : Ibiza, Menorca, Palma de Mallorca

Sardinia Seasonal Services

- Milan Linate – Alghero | Mar 29 – Oct 24, 2026
- Genoa – Olbia | Seasonal summer service
- Turin – Olbia | Seasonal summer service

Additional Summer Routes from Rome

Daily flights from Jun 1 – Sep 30, 2026 to:

Málaga | Valencia | Marseille


Book ITA Airways in your GDS



Destinations and route schedules might change. Please check airline website and GDS.

Sign up now for the AirlinePros Info Portal!
Access airline policies, updates, product insights, and account manager contacts.

AGENT INFO

 **Customer Service**
ITA Airways (AZ)
✉ Customer Service: bookingschangesrefunds@ita-airways.com



ITA Airways is pleased to announce that **Skytrax** has once again awarded it a **4-star rating for 2026**.

This achievement recognises our airline's ongoing **commitment to ensuring rigorous standards and a travel experience** that is increasingly **tailored to passengers' needs**.

Skytrax, an independent organisation based in the United Kingdom, is one of the leading international authorities on the evaluation of services provided by airlines and airports.

Compared to 2025, ITA Airways has maintained its overall rating and has also seen **improvements in key indicators** such as:

- * food & beverage
- * amenity kits
- * cabin atmosphere
- * airport services

[Find out more](#)

The confirmation of its 4-star rating further reinforces **ITA Airways' commitment to customer-centricity**, **service excellence**, and the **promotion of Italian hospitality** elements that continue to set ITA Airways apart on the international stage.