



please be advised that, with effect from 5 May 2026, **customers who have made bookings via Travel Agents** (through GDS), i.e. via the **indirect channel** , and have provided their own email address, **will no longer receive direct notifications in the event of operational changes to flight segments** .

We therefore remind Travel Agents to **check their agency queues** in order to **inform their customers** of any changes that may have occurred.



due to an **ENAV Air Traffic controllers strike, called on 11 May 2026**, ITA Airways flights might be cancelled and/or delayed.

Check [cancelled flights](#) list

According to REG. EU261/2004, **passengers holding ITA Airways tickets (055) booked on flights affected by the strike have the right to select one of the Repro Policy options.**

Travel Agencies are requested to timely inform their clients.

Check [REPRO POLICY](#) for more details

We apologize for the inconvenience.

Please check updates on the [ITA Airways Connect](#) website.

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[ITA Airways Connect](#)

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