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Dear Agency Partner,

We would like to advise you that Qantas will adjust the per-segment distribution surcharge applied to Qantas-marketed flight segments on tickets issued globally for bookings made via EDIFACT and Standard Qantas NDC via GDS, **effective 29 July 2026** .

All Qantas-marketed segments booked in EDIFACT will continue to incur a distribution surcharge, regardless of whether your agency also has access to Qantas Premium NDC.

This update relates to distribution surcharges only and does not impact base fares.

The table below outlines the applicable distribution surcharges by booking channel from 29 July 2026.

Distribution surcharge details

EDIFACT	Standard NDC via GDS	Standard NDC	Premium NDC**
Via legacy systems	GDS partners Amadeus, Sabre, Travelport and TravelSky	Via technology partners and QDP portal	Via technology partners or GDS with agreement
Qantas surcharge per segment*			
POS AU Current AUD $11.50 New AUD $12.00 **POS NZ** Current NZD $17.50 New NZD $18.00 **POS ROW** Current USD $13.00 New USD $13.50	**POS AU** Current AUD $4.50 New AUD $4.70 **POS NZ** Current NZD $5.00 New NZD $5.50 **POS ROW** Current USD $3.00 New USD $4.00	**Zero**	**Zero**

NB: *Any applicable surcharge is determined by the booking channel used at ticketing. EDIFACT surcharges apply to bookings made via EDIFACT.*

For bookings created prior to 29 July 2026 but not yet ticketed, tickets must be issued on or before 28 July 2026 to retain the current distribution surcharge level.

Any bookings ticketed on or after 29 July 2026 via a booking channel where a surcharge applies will be subject to the updated distribution surcharge.

For more information, visit the Qantas Agency Connect site .

Kind regards,

Qantas Agency Partnerships
Qantas Airways Limited

Dear Agency Partner,

Qantas Gateway is now live, providing one secure login for Qantas Agency Connect and, over time, all Qantas agency sites*, making it easier to access the services and support you use every day.

What's changing?

Qantas Gateway will replace the current Qantas Agency Connect login process, introducing individual credentials for enhanced security, single sign-on for all agency sites, and improved admin features for managing user access.

Qantas Agency Connect is the first site available through Qantas Gateway, with other agency sites transitioning in stages.

How to register

Agency Administrators should now complete registration in Qantas Gateway. The guide below outlines the registration process once the Administrator has registered.

1	2	3	4
Register primary agency	Registration confirmed to proceed	Register additional IATA, TIDS or ARCs	Add team members (via bulk upload, or members can request access)

Need help?

For further guidance and FAQ's, visit the Gateway Help & Support page on the Qantas Agency Connect site here.

Kind regards,

Qantas Agency Partnerships
Qantas Airways Limited

For information on the latest scams, how to report them and what to do if you think you've been targeted by a scam visit qantas.com/cyber. To log into your Agency account remember to always go directly to the Qantas Agency Connect website.