

Dear Agency Partner,

We're writing to remind you to complete the registration process for Qantas Gateway, which is now live and will replace the current log in for Qantas Agency Connect.

Qantas Gateway introduces individual credentials for enhanced security, single sign-on for all agency sites*, starting with Qantas Agency Connect, and improved admin features for managing user access.

To maintain access to Qantas Agency Connect services behind login, including Service Requests, Live Assist^ and managing agency details, you must complete a one-time registration in Qantas Gateway by 10 June 2026.

From this date, existing QAC login credentials will no longer work, and access to this content on QAC will require logging in via Qantas Gateway.

Register to Gateway now



Need help?

For further guidance and FAQ's, visit the Gateway Help & Support page on the Qantas Agency Connect site [here](#), or travel partner toolkit [here](#).

Kind regards,

Qantas Agency Partnerships
Qantas Airways Limited