



**Dear Valued Agency Partners,**

Effective from 08 May 2026, the Waitlist feature is now available on AGENT 360 for the USA market.

For more information on how to use the feature and to view scenarios, [click here](#).

Once the waitlist has been confirmed, the same process and behavior as current EDIFACT practice will apply:

- You will be notified via email and through an order change notification on AGENT 360.
- The order status will be updated to "On Hold" and you may proceed with ticket issuance.

This e-mail address is only used to send newsletters and not for inquiries.

If you need support, kindly contact your account manager.

Sincerely,

**SQ USA AGENCY SALES TEAM**  
Singapore Airlines Ltd.



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