

Ebola Advisory

Dear Travel Partner,

We would like to inform you that the Ministry of Civil Aviation, in coordination with the Directorate General of Health Services and the Ministry of Health & Family Welfare, has relaunched the [Air Suvidha portal](#) for Passenger Health Self-Declaration.

This initiative mandates a Passenger Health Self-Declaration for all international passengers arriving in India, with the objective of strengthening public health surveillance at the different ports of entry.

All international passengers travelling to India are required to complete a Self-Declaration Form (SDF) covering:

- Travel History
- Exposure History
- Related Symptoms

Completion of the SDF enables real-time data sharing with the relevant health and immigration authorities

We request you to inform passengers:

- To complete the SDF online via the [Air Suvidha 2.0 Portal](#) before boarding or during web check-in.
- The form may be submitted up to 24 hours before arrival in India. All details must be filled in accurately.
- Download and carry the completed SDF. On arrival, present it at the International Travel Health Desk or Immigration Counter. No physical paperwork is required on landing.

Note: Failure to present a completed SDF may result in delays at immigration upon arrival.

Advisory:

All passengers are strongly advised to complete the Self-Declaration Form in advance, in the interest of passenger safety and public health.

The portal link is: <https://airsuvidha.civilaviation.gov.in/>

For any queries or clarifications, please contact your respective Air India / Air India Express sales representatives.

We appreciate your cooperation and support.

Warm regards,
Air India Group

LEADING THE SKIES IN CUSTOMER EXPERIENCE



Dear Travel Partner,

Air India continues to advance its onboard experience, earning recognition across multiple global platforms including APEX, PAX, TravelPlus and Cellars in the Sky Awards 2026. These accolades reflect consistent progress across key pillars of the customer journey - comfort, service, and inflight entertainment.

ELEVATING ONBOARD EXPERIENCE



APEX Best Onboard Beverage (Hot) for Cutting Chai

A culturally rooted offering, now a favourite among frequent flyers in First and Business Class on international routes.

ADVANCING COMFORT ACROSS CABINS

PAX International Award for Best
First-Class Bedding & Soft Products
(South Asia)



A recognition of enhanced sleep experience through improved materials and design.

TravelPlus Gold Award 2026 for Premium Economy Bedding & Comfort

Signalling Air India's commitment to extending comfort beyond front cabins into high-demand segments.



STRENGTHENING DIGITAL AND IFE EXPERIENCE



PAX Tech Award for Best IFE & Connectivity (South Asia) – Vista Stream

Wireless inflight entertainment enabling seamless content access across personal devices, with a wide library spanning global and regional content.

APEX Best Entertainment – Central/Southern Asia

Reinforcing inflight entertainment as a core part of the onboard journey, with a strong focus on content variety and engagement.

RECOGNITION IN INFLIGHT HOSPITALITY

Cellars in the Sky Awards 2026 (Silver) – Business Class Sparkling Wine

Awarded for the curated onboard beverage programme, reflecting premium positioning in global inflight hospitality.



These recognitions mark meaningful progress in Air India's transformation journey, with continued investments across cabins, service design, and technology to enhance the onboard experience for customers.

We thank you for your continued partnership and support.

Warm regards,
Team Air India

