



At British Airways, we are transforming our business and investing in enhancing our digital experience. As part of this, we are also evolving our NDC offering by entering into a new partnership with Amadeus Altea NDC.

For over a decade, we have successfully operated on version 17.2. It has been a strong and reliable foundation for our NDC journey, enabling us to build early capabilities and deliver value for our partners and customers.

Altea NDC will be based on IATA 21.3 standard and builds on the success of our in-house 17.2 platform, aligning to industry standards and enabling a more advanced, future-ready retailing platform.

This move will provide a more stable and consistent platform, build on a standardised framework to help improve reliability, alongside future-ready capability aligned to the Amadeus roadmap to support the on-going delivery of new features and enhancements.

While we initially expect to have parity in capability between versions, this move will eventually see future development focused on 21.3, ensuring continued innovation and access to new products over time.

This will be a phased transition over the coming year, and there is no immediate action required from you at this stage, however we encourage you to register your interest at the soonest opportunity to allow us to establish a phased roll out plan – you can do so [here](#).

As part of our transition to 21.3, we will also be moving to a new NDC portal, we will be sharing more updates on this in the coming months.

Thank you for your continued partnership as we take the next step in our NDC journey together.

Kind regards,  
British Airways