

(Update) Booking Service Charge (BSC) Guideline of EVA AIR / UNI AIR

1. Effectiveness:

for tickets issue/reissue on/after 01AUG2026

2. Applicable Routes:

Regardless of the place of issue, all BR/B7 international flights except journey originating from Hong Kong.

3. Applicable Stock:

Tickets issued by EVA AIR (695) / UNI AIR (525) / HAHN Air (HR/169) or FlexFlight (W2/365) / APG Airlines (GP/275).

4. Fare Type:

All tickets, except the following:

A. Infant Fare Tickets.

B. Free and Reduced ID/DG/GE/RG fare tickets.

5. Standard Charge:

Each ticket is subject to a fee of USD 33. No discounts apply, and the fee is non-refundable. However, tickets issued for special services such as stretcher (STCR) or extra seat (CBBG/EXST) will not be subject to this charge.

6. No commission or incentive will be provided for BSC.

7. The BSC is to be collected under the IATA Tax Code – “YR”.

8. Refunds/Changes Assessment

A. The BSC is generally non-refundable, except under the following conditions:

- a. When a journey is affected by flight irregularities as per EVA Air provisions.
- b. When the ticket meets the requirements of BR/B7 refund fee waiver regulations.
- c. When a full refund is required under applicable local regulations (e.g. U.S. DOT).

B. Netting between the BSC and the fare/tax difference is not permitted.

C. Changes for tickets issued on/before 31JUL2026.

- a. Totally unused tickets: based on the current ticketing date.
- b. Partially used tickets: based on the historical ticketing date.

9. Please forward to the concerned parties related.