



JAPAN AIRLINES



07/24/2026

Special Ticket Handling due to Unrest in the Middle East [Ticketed Travel from April 2, 2026 through November 1, 2026] [RTC2039] and [RTC2040] revised July 22, 2026

Dear Valued Travel Partner,

Thank you for your continued support of Japan Airlines.

This is to inform you of revised special ticket handling due to the continued conflict in the Middle East for ticketed travel from April 2, 2026 through November 1, 2026.

We have two special handling policies for tickets issued at travel agencies in the U.S.A, Canada, Mexico and Brazil.

1) Revised [RTC2039] for cases with No Flight Disruptions.

For details, click: [\[RTC2039\] Special Ticket Handling due to Unrest in the Middle East \[Ticketed Travel from April 2, 2026 through November 1, 2026\] \[For Cases with No Flight Disruptions\] revised July 22, 2026](#)

2) Revised [RTC2040] for cases that have Flight Disruptions.

For details, click: [\[RTC2040\] Special Ticket Handling due to Unrest in the Middle East \[Ticketed Travel from April 2, 2026 through November 1, 2026\] \[For Cases that have Flight Disruptions\] revised July 22, 2026](#)



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JAPAN AIRLINES



07/20/2026

Update to the Flight Schedule between Chicago (ORD) and Narita (NRT) (Effective from March 27, 2027)

Dear Valued Travel Partner,

We would like to inform you of the flight schedule update (from March 27, 2027) between Chicago (ORD) and Narita (NRT). Please note the introduction of the codeshare flights with our joint business partner, American Airlines, that will expand our smooth connections to Japan and to Asia.

For more details: [click here](#)



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