



Dear Agency Partner,

As the financial year wraps up, I want to take a moment to genuinely thank you. Your commitment to our shared customers, and to this partnership, means a great deal to us.

This has been a big year for Qantas, and you've been part of that. The highlight as we close out the year has to be Project Sunrise. After years of planning and anticipation, we've confirmed world-first non-stop flights between Sydney and London launching from October 2027, a genuinely historic moment for aviation, and one we're excited to bring to life with you. Project Sunrise will eventually connect Australia's east coast with other international destinations, with Sydney-New York confirmed as the next service to follow Sydney-London. Launch timing for these services will be announced next year.

It's been a year of strong progress across our network, fleet and customer experience, from refreshed lounges and the rollout of Qantas Economy Plus, to new non-stop routes including our first-ever direct Las Vegas to Sydney service. We've also confirmed our first services from Western Sydney International Airport from March next year, initially to Melbourne and Brisbane, providing greater flexibility for your customers across the Sydney basin.

We're also continuing to invest in tools and capabilities to better support servicing for you and your customers. Our modern retailing journey continues to gain momentum, and through Qantas NDC we've introduced more offers, including bonus commission, and better fares and early access to selected offers compared to traditional booking systems. We're excited to build on this in the months ahead, bringing you even more value in Qantas NDC.

The ongoing situation in the Middle East has had a real impact on our shared customers this year, and I want to acknowledge the care and professionalism you've shown in navigating that with us. Thank you for your collaboration, your trust, and your commitment over the past year. We're looking forward to what's possible together in the year ahead.

Kind regards,

Ash Howell

Executive Vice President, Americas
Qantas Airways Limited



Project Sunrise onboard experience takes shape

Qantas has revealed the next evolution of the Project Sunrise onboard experience, ahead of the world's first non-stop Sydney to London services from October 2027, with flights on sale from February next year. The Airbus A350-1000ULR will feature just 238 seats, the lowest seat density of any A350, providing more space and comfort for your customers. Seating, lighting, dining and wellbeing have

been designed to work as one, helping to support rest, movement and a more comfortable ultra long-haul journey.

[Learn more →](#)

Taking off soon from Western Sydney International Airport

We recently announced new Qantas services from Western Sydney International Airport, with flights to Melbourne and Brisbane. Operating four times per week, these services are now on sale and are in addition to existing flights from Sydney Kingsford Smith Airport (SYD), giving your customers more choice and flexibility across the Sydney basin.



[Find out more →](#)



A refreshed lounge experience

We've recently opened our doors to several refreshed Qantas lounges across our network. Including the Los Angeles Business lounge and the Auckland International lounge. As part of our broader regional lounge improvement program, refreshed lounges are also now open in Rockhampton, Gladstone, Kalgoorlie, Tamworth, Coffs Harbour and Mackay. Each space features a distinct new look with modern furnishings to enhance the pre-flight experience for eligible customers.

[Find out more →](#)

A321XLR 'Coral Sea' makes a splash

Qantas' newest Airbus A321XLR has rolled out in Hamburg, featuring a Great Barrier Reef-inspired livery. Named Coral Sea, the aircraft is the seventh of 48 on order and will be flown home to Australia next month. The design celebrates one of Australia's most recognised natural icons, with marine life imagery including sea turtles, clownfish and coral, and also marks our long-standing partnership with the Great Barrier Reef Foundation.



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