



[Notice] Flight Number Changes and Reservation Information Transfer due to KE-OZ Integration

In accordance with the integration process of Korean Air and Asiana Airlines, Asiana Airlines flights operating on or after December 17, 2026 (based on departure date) will be changed to Korean Air flight numbers and operated by Korean Air.

Accordingly, Asiana Airlines' flight reservation information and included personal data will be transferred to Korean Air.

To ensure a seamless and stable data transfer, customer notifications regarding the integration will be issued in early September, and the migration process will proceed sequentially based on the criteria below.

1. Flight Number Changes and Reservation Data Migration

- Eligible Itineraries : Itineraries containing Asiana Airlines flights departing on or after December 17, 2026
- Implementation Schedule : November 2, 2026 – December 9, 2026

Routes	Dates
Domestic Routes	Nov 2, 9, 16
International Routes	Nov 4, 5, 9, 10, 11, 12, 17, 18, 19, 23, 24, 25, 26, 30 Dec 1, 2, 3

* Note : The transfer of codeshare flights between Korean Air and Asiana Airlines will be processed separately from December 7 to December 9, 2026.

- Scope of Action : Automatic change from OZ flight numbers & 988 stock tickets to KE flight numbers & 180 stock tickets (Re-accommodation and Ticket Reissuance)
- Migration Method : Sequential processing by route and flight unit, starting from flights with further departure dates.
 - ✂ For round-trip itineraries, return flights may be migrated prior to outbound flights depending on the migration schedule.
- Customer Notification : Updated booking details and E-Tickets will be sent to the email address or mobile phone number registered in the booking.
 - ✂ As migration and notifications are executed per flight unit, customers may receive multiple notifications depending on the schedule.

2. Important Notes (For tickets re-accommodated under KE flight numbers)

- Booking and Ticket Inquiry :

Upon completion of the migration, the issuing travel agency will be able to retrieve tickets reissued under KE flight numbers and 180 stock.
- Ticket Changes and Cancellations:

Detailed procedures for ticket refunds and revalidation will be provided in a separate announcement.

3. Cooperation Requests

- Customer Guidance :

Following the customer notification regarding flight number changes and reservation migration, please ensure to inform customers of these details when handling new booking inquiries for Asiana Airlines flights departing on or after December 17, 2026.

For further details regarding the Korean Air–Asiana Airlines integration, please refer to the announcements and attached FAQs. Detailed ticketing guidelines beyond the FAQ will be announced separately once finalized.

If you have general questions about this notice, please contact your sales rep. For specific reservation inquiries, email the Sales Support Desk at Salesupport.us@koreanair.com. (Weekdays 06:00-17:30 PST)



FAQ on Reservations

Q Can I still use my existing Asiana Airlines booking reference number after the integration?

A Yes, you can. Even after your Asiana Airlines booking information is transferred to Korean Air, the 6-digit alphanumeric booking reference number you previously received can be used without any changes.

Q What will happen to my Asiana Airlines flight bookings and tickets?

Following the integration of Korean Air and Asiana Airlines, existing Asiana Airlines flight numbers (OZ) will be changed to Korean Air flight numbers (KE) for flights departing on or after Dec 17, 2026. Your existing booking and ticket information will also be securely transferred to Korean Air.

A To minimize any inconvenience, this transfer process will be carried out sequentially starting from Nov 2, 2026, depending on the route and departure date, without requiring a separate application.

Once the process is complete, you will be individually notified of the results via the contact information registered in your booking.

Q If an Asiana Airlines flight number is changed to a Korean Air flight number, will the original flight schedule (departure/arrival times) or aircraft type also change?

A No, nothing will change except for the flight number. Even if your ticket information is transferred, please rest assured that the original flight schedule (departure and arrival times) and aircraft type will remain the same.

Q Will the flight numbers for Korean Air-Asiana Airlines international codeshare flights also change?

A Yes, they will.

For codeshare flights departing on or after Dec 17, 2026, the existing Asiana Airlines flight numbers (OZ) will be changed to Korean Air flight numbers (KE).

Q	Will the flight number change when a ticket booked as an Asiana Airlines codeshare flight is reissued as a Korean Air ticket?
A	Yes. It will change from the existing Asiana Airlines marketing flight number (OZ) to a Korean Air marketing flight number (KE). The operating carrier and departure/arrival times will remain the same.

Q	What should I do if I do not want my booking and ticket information to be transferred to Korean Air?
A	If you do not wish for your information to be transferred, you can contact Asiana Airlines or your ticket agency by 22:00 on Nov 1, 2026 (Korea Standard Time) to cancel your booking and request a refund.

FAQ on Services

Q Will my pre-selected seat with Asiana Airlines remain the same?

A Yes, your existing seat selection will be maintained. Even after your booking information is transferred to Korean Air, the original flight schedule and aircraft type will remain unchanged, except for the flight number.

Therefore, you can use the same seat you selected in advance at the time of your Asiana Airlines booking.

Q Will my seat option purchased from Asiana Airlines be honored?

A Your pre-purchased seat option will be securely transferred to the integrated flight, and the benefits of your purchasable seat option will remain the same.

However, your seat number may change due to unavoidable schedule adjustments, such as a change in aircraft type following the airline merger.

In such cases, you will be prioritized for a purchasable seat option of the same type (e.g., Extra Legroom, Front Zone).

If an alternative seat cannot be assigned, the fee for your purchasable seat option will be fully refunded.

Q Where should I request wheelchair and visual/hearing impairment services after my flight number changes to a Korean Air flight number?

A Until December 16, 2026, you can apply for wheelchair and visual/hearing impairment services through either airline's website or service center.

Starting from December 17, 2026, please apply through Korean Air channels.

Q Where should I check in after my Asiana Airlines flight number changes to a Korean Air flight number?

A

- Airport (Counter) Check-in: Please visit the Korean Air check-in counter. [\[Airport Counter Locations\]](#)
- Online Check-in : Please use the Korean Air website or mobile app.

(Note: Online check-in is only available at airports where digital/online boarding passes are accepted. [\[Airports Eligible for Online Check-in\]](#))

- Auto Check-in: For passengers who have already applied for Auto Check-in with Asiana Airlines, your request will be automatically transferred without requiring any additional application steps.

(Note: At certain airports, you may still need to visit an airport counter to pick up your physical boarding pass. [\[Airports Eligible for Auto Check-in\]](#))

Q How can I access the lounge after my flight number changes to a Korean Air flight number?

A

Once your flight number is changed to a Korean Air flight number, you can access Korean Air lounges in accordance with Korean Air's lounge regulations. Please check the lounge locations and entry eligibility conditions on the Korean Air website prior to your travel.

Q How can I retrieve items left on board (lost property)?

A

If you traveled under a Korean Air flight number, you can search for lost items on the Lost & Found section of the Korean Air website.

Q What should I do if my baggage is delayed or damaged?

A

If you traveled under a Korean Air flight number, please file a report at the Korean Air Baggage Service Counter at your arrival airport.

FAQ on International Tickets (For international tickets re-accommodated under KE flight numbers)

Q Will the ticket number change when the reservation information is transferred to Korean Air?

A

Yes. The ticket will change from the existing Asiana Airlines 988 stock ticket to a Korean Air 180 stock ticket.

Q Can travel agencies view tickets that have been transferred to Korean Air 180 stock by the airline?

A

Yes. The travel agency that originally issued the ticket can view and look up the reissued ticket in their system.

Q Can travel agencies resend E-Tickets (electronic tickets) that were automatically reissued on 180 stock by the airline?

A	No. Travel agencies cannot send E-Tickets reissued by the airline. However, once the reservation transfer is complete, the updated booking details and E-Ticket will be sent to the email address or mobile phone number registered in the original booking. (※ If both legs of a round-trip itinerary are subject to transfer, notifications may be sent multiple times depending on the migration schedule.) Even if individual notifications are not received due to incorrect or missing contact details, you can access the Korean Air website to retrieve the reissued ticket. → Koreanair Homepage (※ Please ensure individual contact information is entered in advance so that updated booking notifications can be sent automatically upon completion of the transfer.)
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Q	What happens to previously purchased tickets for Korean Air–Asiana Airlines codeshare flights?
A	Tickets containing codeshare flights departing on or after December 17, 2026, will also be safely converted to Korean Air tickets. As soon as the transfer of Asiana Airlines codeshare reservations and ticket information is complete, a new E-Ticket Receipt will be sent to the email address registered in the booking.

Q	How long are tickets automatically reissued on 180 stock valid for use?
A	The fare rules and ticketing guidelines of the issuing ticketing agency will apply. Even after the ticket information is transferred, the ticket remains valid until the expiration date of the original ticket. If a booking change or refund is required, please be sure to apply for reissuance or refund within the validity period of the original ticket.

Q	How do I change a reservation for a ticket automatically reissued on 180 stock?
A	Detailed procedures for ticket reissuance will be provided in due course.

Q	How do I request a booking cancellation and refund for a ticket automatically reissued on 180 stock?
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A	Detailed procedures regarding ticket refunds will be provided in due course.
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Q	What is the policy regarding group sales?
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A	Currently, there are no changes regarding group sales. Any updates following the integration will be announced in advance.
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